



ADI's BBS Prime[®] engages the frontline and management through a process that starts with education in understanding and influencing behavior. The BBS Prime curriculum includes separate training workshops for managers and supervisors, core teams of frontline employees that lead the peer-to-peer observation and feedback process, and an orientation to the BBS Prime system for all employees.





MANAGEMENT 1 Day

- Acting on Your Safety Values
- BBS System: What BBS Teams Do
- BBS System: Management's Role
- Understanding safe and at-risk behavior from a scientific perspective
- Improving behavior influencing skills, including providing positive and constructive feedback
- Shifting toward more positive and effective management strategies
- Encouraging productive problem-solving around at-risk behaviors and barriers using the PIC/NIC Analysis[®]
- Creating positive accountability at all levels so changes are sustained over time



- Acting on Your Safety Values
- BBS System Overview
- Understanding safe and at-risk behavior from a scientific perspective
- Conducting behavioral observations
- Providing positive and constructive peer feedback
- Using positive reinforcement and celebrations to improve behavior
- Managing BBS process and outcome data
- · Dealing with barriers

FRONTLINE 1-Hour Orientation

- Overview of the BBS
 Prime System
- Understanding the
 Observation Process
- BBS Prime Roles

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